



## *Eyewear Warranty Information*

### **WARRANTY**

- There is no warranty for loss or theft, or lenses purchased without antiglare treatments.
- If you purchased a Crizal antiglare treatment for your lenses, Eyes on Rosemont will warranty your lenses 2 times within 2 years from date of purchase. We will need to ship the frame out to the lab and exchange the damaged lenses.
- Eyes on Rosemont warranties all eyewear frames against manufacturer's defects for 1 year. This warranty is invalid for misuse or breakage due to excessive force.

### **PRESCRIPTION CHANGE**

If a prescription change is recommended by your Optometrist or Ophthalmologist within the first 90 days (about 3 months) of eyewear purchase, Eyes on Rosemont will provide a one-time free lens replacement.

### **RESTYLE**

Eyes on Rosemont will allow a one-time frame restyle within the first 30 days of your eyewear purchase. There is a \$25 shipping fee for this service. If you restyle, you will be responsible for any increase in frame value, there is no refund for lesser valued frames.

### **ADJUSTMENT AND REPAIRS**

FREE adjustments and repairs on your eyewear purchased at Eyes on Rosemont! If you have eyewear purchased elsewhere, you will be required to sign a patient's own frame waiver before we do any repairs or adjustments. There will be a fee depending on the severity of repair or adjustment.

### **RETURNS**

Merchandise must be returned within 30 days of purchase to qualify for merchandise credit. This credit may be used by other family members and for other retail products, such as sunglasses. Merchandise credit cannot be used for medical services. All non-prescription eyewear purchased is a final sale.

### **THANK YOU**

We appreciate your confidence in our quality eyecare and eyecare products. You can be assured your eyewear is the finest quality available.